OPEN DOORS ORGANIZATION

2026 Universal Access in Aviation Agenda

Omni Houston Hotel
4 Riverway Drive
Houston, TX 77056

Tuesday, November 3

5:00 – 6:30pm **Welcome Cocktail Reception**

Wednesday, November 4

8:00 – 9:00am **Check-In and Breakfast**

9:00 – 9:25am **Welcome and Introductions**

Eric Lipp
Executive Director, Open Doors Organization

Kelly Woodward
Chief Operating Officer, Houston Airport System

9:30 – 10:30am **General Session I: Regulations and Standards**

Moderator:
Arianna Halpert
Program Manager, Open Doors Organization

Panelists:
Sonia Gangopadhyay
Director, Canadian Transportation Agency

Jonathan Klein, Esq.
Deputy Director, National External Operations, Policy and Compliance Programs, Office of Civil Rights
Federal Aviation Administration

Supriya Raman, Ph.D.
Manager, Disability and Multicultural Branches
Transportation Security Administration

10:30 – 10:50am **Refreshment Break**

10:50 – 11:45am	**General Session II: Enhancing Stakeholder Cooperation (Roundtable discussion)** Moderator: **Laurel Van Horn** *Director, Research & Design, Open Doors Organization* Panelists: **Mark Cheminant** *Airport Operations Manager, Salt Lake City International Airport* **Sarah Cox** *Manager, Accessibility, InterVISTAS* **Katie Faires** *Product Strategy, The Boeing Company* **John Kirn** *Manager, Accessibility Division, United Airlines*
11:45am – 12:00pm	***ODO Disability Access Professional Award***
12:00 - 1:00pm	**Luncheon**
1:00pm – 1:55pm	**General Session III: Addressing Service Issues** Moderator: **Katy O'Reilly** *Director of Programs, Open Doors Organization* Panelists: **Michael Bliwas** *President, Global Repair Group* **Terri Byrne** Accessibility *and Passenger Experience Coordinator* *Edmonton International Airport* **Clay White** *Customer Experience Manager* *San Antonio International Airport* **Kerianne Wilson** *Director, Customer Accessibility, Air Canada*

2:00 – 3:15pm	**General Session IV: Passenger Perspectives – The Perfect Trip (Roundtable Discussion)** Moderator: **Adrea Lipp** *Director of Operations, Open Doors Organization* Panelists: **Shelly-Ann Cawley** *Founder & CEO, Travelers Care* **Jeff Peterson** *Owner, J&R's Ace Hardware, Porter, TX* **Angel Ponce** *Senior Division Manager- City of Houston Office for People with Disabilities*
3:15 – 3:35pm	**Refreshment Break**
3:35 – 4:45pm	**General Session V: Innovative Solutions - Mobility** Moderator: **Gus Zografopoulos** *Director/Consultant, Z Life Program* Panelists: **Jered Dean** *Co-Founder, Chief Technology Officer, LUCI* **Jason Luebke** *Director of Sales, AvTech* **Casey Getic** *VP, Product Development, The Sova Company* **John Yuksel** *CEO, Co-Founder, Beltways, Inc.*
4:50 – 5:00pm	**Closing Remarks** **Eric Lipp** *Executive Director, Open Doors Organization*
5:00 – 6:00pm	**Networking Cocktail Reception**

Thursday, November 5

8:00 – 9:00am **Continental Breakfast**

9:00 – 9:25am **Welcome and Introductions**

Eric Lipp
Executive Director - Open Doors Organization

Amy Goodell
The Boeing Company

9:30 – 10:25am **General Session VI: Effective Training Practices**
Moderator:
Craig Kennedy
Program Manager, Open Doors Organization

Panelists:
Anthony Brown
ADA Coordinator/ Title VI Program Manager,
Houston Airport System

Shu Cole, Ph.D.
Professor, Department of Health & Wellness Design
Indiana University School of Public Health-Bloomington

Chris Drewry
Senior Manager of Learning, Southwest Airlines University

10:25 – 10:45am **Refreshment Break**

10:45 – 11:45am **General Session VII: Planning and Designing for Accessibility**

Moderator:
Adam Ariano
Aviation Leader, Perkins & Will

Panelists:
Derrick Choi
Aviation Architecture Principal, HDR

Anita Cobb
Market Leader – Aviation Civic Strategies, Mead and Hunt

David Park
Senior Experiential and Wayfinding Designer, Gresham Smith

11:50am - 12:50pm	**General Session VIII: IROPs and Emergency Preparedness** Moderator: **Laurel Van Horn** *Director, Research & Design, Open Doors Organization* Panelists: **Frank Ciaccio** *Emergency Manager, Houston Airport System* **Meg Raby Klinghoffer** *Nonprofit Management Specialist, KultureCity* **Gavin Phelan** *Founder, ALRM*
12:50 – 1:50pm	**Luncheon**
1:50– 2:50 pm	**General Session IX: Innovative Technologies** Moderator: **Pat Pound** *IT Consultant, Open Doors Organization* Panelists: **Sherman Bausch** *Co-founder, Capption* **Phil Burke** *Assistant Director, Customer Experience, Minneapolis-Saint Paul International Airport* **Kevin Kline** *Community Engagement Representative, GoodMaps* **Brianna Wimer, Ph.D.** *Runway Postdoctoral Associate, Cornell Tech*
2:50 – 3:00pm	**Closing Remarks** **Eric Lipp** *Executive Director, Open Doors Organization*