



UAIA 2012 Final Agenda

Tuesday, October 16

- 5:30 pm – 6:00 pm **Registration**
- 6:00 pm – 8:00 pm **Cocktail Reception**
*Sponsored by Port of Seattle
and Alaska Airlines*

Wednesday, October 17

- 8:00 – 9:00 am **Registration and Breakfast**
Sponsored by PrimeFlight Aviation Services
- 9:00 – 9:40 am **Welcome and Introductions**
Eric Lipp
Executive Director, Open Doors Organization
- Michael Ehl**
Director Aviation Operations, Port of Seattle
- Bradley D. Tilden**
President and CEO, Alaska Airlines
- 9:40 – 10:40 am **General Session I: Inclusive Airport Design**
Moderator: Eric Lipp
Executive Director, Open Doors Organization
- Panelists:*
Vicki Curtis
Senior Engineer, The Boeing Company
- Stanis Smith**
Senior Vice President, Stantec
- 10:40 – 11:00 am **Refreshment Break**
Sponsored by Southwest Airlines
- 11:00 am – 12:30 pm **General Session II: Emerging Technologies:
Opportunities and Challenges for Universal Access**
Moderator: Pat Pound
Consultant, Open Doors Organization

Panelists:
Preety Kumar
Chief Executive Officer, Deque

Debbie Cook
Director, WATAP – Washington Technical Assistance Act Program, University of Washington

Todd Billin
President, Hearing Loop Systems

Ruthie Nazarian
Malka Communications Group

Nataly Malka
Malka Communications Group

12:30 – 1:45 pm

Luncheon
ODO Disability Access Professionals Award
Sponsored by AirServ Corporation

1:45 pm – 3:10 pm

General Session III: Customer Feedback – Round Table
*Moderator: **Brittany Stern***
Program Coordinator, Open Doors Organization

Panelists:
Christina Buckley
Consultant, Open Doors Organization

Laura Gramer
Consultant, Open Doors Organization

Cheri Perazzoli
Director of Advocacy, Hearing Loss Association of Washington

Gary Peterson
Line Maintenance Supervisor, Alaska Airlines

3:10 – 3:30 pm

Refreshment Break
Sponsored by Southwest Airlines

3:30 – 5:00 pm

General Session IV: Staff Training
*Moderator: **Eric Lipp***
Executive Director, Open Doors Organization

Panelists:
Ron Pettit
Senior Specialist Access, Royal Caribbean International

Cathy Vazquez

Manager, Resolution Department, Norwegian Cruise Line

5:00 – 6:00 pm

Networking

Thursday, October 18

8:00 – 9:00 am

Registration and Breakfast

Sponsored by Prospect Airport Services

9:00 – 10:20 am

General Session V: Government Updates

Moderator: Emma Schwartz

Program Coordinator, Open Doors Organization

Panelists:

Jeremy Buzzell

Acting Manager, Disability Branch, Transportation Security Administration

Anne Hammond

Team Leader – Disability Issues, Aviation Consumer Protection Division, US Department of Transportation

Supriya Raman

Manager, Airport Disability Compliance Program, FAA Office of Civil Rights

10:20 – 10:40 am

Refreshment Break

Sponsored by Deque

10:40 – 12:00 am

General Session VI: Accommodating Older Travelers

Moderator: Laurel Van Horn

Director of Programs, Open Doors Organization

Panelists:

Vicki Curtis

Senior Engineer, The Boeing Company

Jo Ann Storie

Risk Manager, Prospect Airport Services

Steve Wareham

Director of Operations, Minneapolis-St. Paul International Airport

12:00 – 1:15 pm

Luncheon

Sponsored by Global Repair Group

1:15 – 2:15 pm

General Session VII: Challenges – Round Table

Moderator: Eric Lipp

Executive Director, Open Doors Organization

Panelists:

Jay Cardinali

Worldwide Accessibility Manager, Walt Disney Parks and Resorts

Richard Dempsey

ADA Coordinator, Division of Aviation, Philadelphia International Airport

Doug Mullen

Assistant General Counsel, Airlines for America

2:15 – 2:35 pm

Refreshment Break

Sponsored by Deque

2:35 – 3:45 pm

General Session VIII: Best Practices – Round Table

Moderator: Supriya Raman

Manager, Airport Disability Compliance Program, FAA Office of Civil Rights

Panelists:

Michael Bliwas

President, Global Repair Group

Ron Howard

Managing Director, Passenger Service, AirServ Corporation

Ray Prentice

Director, Customer Advocacy, Alaska Airlines

3:45 – 4:00 pm

Closing Remarks

Eric Lipp

Executive Director, Open Doors Organization