

Accessibility Checklist

Thank you for participating in this survey!

This survey should take approximately 20-30 minutes to complete, depending on the size of your venue and the features/amenities available.

You will have the opportunity to leave the survey and return to finish it at a later time by clicking the link in the upper right hand corner of the page. If you have any questions as you make your way through the survey, please don't hesitate to contact us at info@opendoorsnfp.org and we will be happy to help you.

This contact information will be available at the end of the survey but you are encouraged to make note of it so you have it on hand.

Type of Venue

1) Before we begin, please select the category that best describes your venue.

- ☐ Amusements & Family Fun
- ☐ Arts, Culture and History
- ☐ Food & Drink
- ☐ Hotel/Motel/Lodging/Spa
- ☐ Nature
- ☐ Outdoor Adventures
- ☐ Tours and Excursions

General Venue Information

2) Name of Venue* _____

3) Venue Information

Address (street/city/state/zip): _____

Phone Number: _____

Website: _____

Contact Person for Accessibility Enquiries: _____

**4) Which of the following features, attractions, or activities are present at this venue?
(Select all that apply)**

- ☐ Arena or Stadium
- ☐ Beach
- ☐ Boat(s) and Pier(s)
- ☐ Bathroom Facilities
- ☐ Box Office, Information Desk, and/or Ticket Counter
- ☐ Classes and/or Workshops
- ☐ Dressing or Changing Rooms/Locker Rooms

- ☐ Exhibits
- ☐ Gambling/Gaming
- ☐ Gift Shop or Other Retail Area
- ☐ Guided Tours
- ☐ Gym/Fitness Facility
- ☐ Historic Building/Attraction
- ☐ Lodging
- ☐ On-Site or Off-Site Parking
- ☐ On-Site Transportation (shuttle or tram)
- ☐ Performance Space
- ☐ Picnic Area
- ☐ Restaurant, Food Court, Bar/Lounge, or Other Eatery On-Site
- ☐ Ski slopes, tubing hills, or other winter sport/activity
- ☐ Spa
- ☐ Swimming Pool
- ☐ Walking Trails

Accessible Parking

5) What type of parking is available at this venue?

Check all that apply.

- ☐ Accessible car parking on-site
- ☐ Accessible van parking on-site
- ☐ Off-site parking

6) Does the venue have assistive devices (wheelchair or scooter) available for use or rent?

- ☐ Wheelchair
- ☐ Scooter
- ☐ Not available

Bathroom Facilities

7) Which of the following features apply to your wheelchair accessible bathroom facilities?

Please select all that apply.

- ☐ Stall/bathroom has clear floor space that is at least 60" in diameter (allows 360-degree turn)
- ☐ Stall/bathroom has grab bars next to and behind the toilet
- ☐ Sink/counter is open underneath with knee clearance at least 27" high
- ☐ Stall/bathroom has faucet control, soap and paper towel dispensers within reach for a wheelchair user

8) Are there any accessible unisex/companion bathrooms?

- ☐ Yes
- ☐ No

9) Are there discounted rates/prices for older adults/seniors?

- ☐ Yes
- ☐ No

10) Are there discounted prices for visitors with disabilities?

- ☐ Yes
- ☐ No

11) Are there discounted rates/pricing for companions?

- ☐ Yes
- ☐ No

12) Are there any special programs for visitors with disabilities or standard programs that you adapt to accommodate these guests?

- ☐ Yes
- ☐ No

13) If yes, please provide the name of these special or adapted programs and the disabilities served for each.

Examples of Disability Types: Vision Loss, Hearing Loss, Physical Disabilities, Cognitive Disabilities (autism, Down Syndrome, etc.). You may also list "All Types."

	Program Name	Disabilities Served
Program 1		
Program 2		
Program 3		
Program 4		

14) Does the venue have a designated service animal relief area or grassy area that can be used to relieve a service animal?

- ☐ Yes
☐ No

Getting to the Venue

14) Is there a wheelchair accessible entrance to access your facility (level access or ramp/lift to enter)?

Entrance should be at least 32" wide. If entrance has a revolving door, it should have a manual door next to it.

- ☐ Yes
☐ No

Getting Around the Venue

18) Does your informational and/or directional signage have any of the following features? Please select all that apply.

The features listed below make it easier for visitors with vision loss to access the information on signs.

- ☐ Large print
☐ High contrast colors
☐ Non-glare

☐ No signage

19) Does the venue have one or more elevators?

☐ Yes

☐ No

20) If there is an elevator, does it access all floors open to the public?

☐ Yes

☐ No

21) If not, please list the floors *without* elevator access.

21) Does the elevator have braille/tactile (raised print) buttons?

Please check all that apply.

☐ Braille

☐ Raised print

☐ Both

☐ Neither

Box Office, Information Desk, and/or Ticket Counter

23) Does the venue have an accessible welcome/host stand or ticket booth that is 36" high max, or with a lowered section for wheelchair access?

☐ Yes

☐ No

25) If print information is provided for visitors (i.e. brochures, membership information), is it available in alternative formats?

Please check all that apply.

Skip this question if the venue does not provide any information to visitors.

	Braille	Large print	Available online	Available onsite but not in an alternative format
Brochure	()	()	()	()
Membership Information	()	()	()	()

Additional Services

26) Does the venue have a hearing loop (either counter loop or installed)?

A hearing loop is a system that connects a person's hearing aid to the sound system/microphone and removes background noise to make it easier for visitors with hearing aids or cochlear implant to hear.

() Yes

() No

28) Does the venue have a portable listening system?

This amplification system has a lapel mike for the guide and headsets for guests with hearing loss.

() Yes

() No

29) If there are videos/films at this venue, are they captioned?

() Yes

() No

() N/A (no narrative content)

30) Does the venue offer sign language interpreting services (with advance notice)?

() Yes

() No

31) Will staff provide orientation to a visitor with vision loss to the venue?

A brief tour of the venue helps people with vision loss navigate the venue independently throughout their visit.

☐ Yes

☐ No

On-Site Transportation

32) Is on-site transportation/shuttle available?

☐ Yes

☐ No

33) Does on-site transportation/shuttle have a ramp or lift and designated wheelchair spot?

☐ Yes

☐ No



34) Is advance notice required for the accessible service?

☐ Yes

☐ No

Classes and Workshops

37) If you offer classes or workshops, do they take place in a wheelchair accessible location?

☐ Yes

☐ No

Venue with Restaurant and/or Bar

39) What is the name of the restaurant/bar?

49) Is this restaurant wheelchair accessible?

Located on an accessible route with accessible entrance (door 32" min.) and room inside to maneuver (36" aisles and 60" turning space)

40) Which of the following features apply to this venue?

Please check all that apply

- ☐ Vibrating pagers alert guest when their table is ready
- ☐ There is a brighter table/section for guests if requested
- ☐ There is a quieter table/section for guests if requested
- ☐ Staff will read the menu to visitors with vision loss, if requested
- ☐ Table service is available
- ☐ Table service is not available but staff will assist with buffet/counter service, if requested

44) Are any special diets accommodated?

Please check all that apply.

- ☐ Gluten-free
- ☐ Dairy-free
- ☐ Nut-free
- ☐ Sugar-free
- ☐ Vegetarian
- ☐ Other - Write In: _____

43) Does the dining area have wheelchair accessible tables?

WC Accessible tables are 34" high (max) x 30" wide x 19" deep and have 27" min. knee clearance with no barrier underneath

- ☐ Yes
- ☐ No

45) If there is a separate bar area, is the entrance wheelchair accessible (no steps)?

- ☐ Yes
- ☐ No
- ☐ N/A

46) Are wheelchair accessible or low tables available in the bar area?

- ☐ Yes
- ☐ No

☐ N/A

47) If there is outdoor seating, are the area and tables wheelchair accessible?

☐ Yes

☐ No

☐ N/A

48) Is there another restaurant/bar at this site?

☐ Yes

☐ No

"Yes" answer here triggers an additional set of the same questions.

Gift Shop or Other Retail Area(s)

49) Are gift shops/retail areas wheelchair accessible?

Located on an accessible route with accessible entrance (door 32" min.) and room inside to maneuver (36" aisles and 60" turning space)

☐ Yes

☐ No

☐ Partial (property has both accessible and inaccessible shops/retail locations)

Venue Tours

50) What type of tours do you offer for guests?

Check all that apply

☐ Guided Tour(s) led by staff or volunteer

☐ Self-Guided tour(s) with recorded audio/app

☐ Self-Guided tour(s)

51) What is the name of the tour? _____

52) Is the tour on a wheelchair accessible route?

No steps, stairs and/or walking on uneven ground.

☐ Yes

☐ No

☐ Partial

53) Are there any special accommodations made for guests with disabilities?

☐ Yes

☐ No

54) Briefly explain the special accommodations made:

"Yes" answer here triggers an additional set of the same questions.

Exhibits

**Please complete the following for each building/large space that houses exhibits.
*If there are freestanding exhibits outside, list Outdoor Exhibits as a separate exhibit.***

65) Name of Exhibit: _____

66) Is the exhibit/building wheelchair accessible?

Located on an accessible route (no steps, stairs or uneven ground) with accessible entrance (door 32" min.)

- ☐ Yes
- ☐ No
- ☐ Partial

67) Does the exhibit(s) allow for close approach and is it viewable from a seated position?

To accommodate persons with low vision, short stature or who use a wheelchair/scooter.

- ☐ Yes
- ☐ No
- ☐ Partial

68) Exhibit Labels

Please check all that apply.

High-contrast means the background color is dark blue or black and the font color is white or yellow. See example below.

- ☐ Labels are viewable from a seated position
- ☐ Labels have large print
- ☐ Labels are high contrast/non-glossy

69) Is seating available in/near the exhibit?

- ☐ Yes
- ☐ No

70) Is there another Exhibit/Building at this site?

- ☐ Yes

☐ No

"Yes" answer here triggers an additional set of the same questions.

Additional Exhibits

80) Do any additional exhibits have the same level of accessibility?

☐ Yes

☐ No

☐ Partial

Historic Buildings/Attractions

Please complete the following information for each historic building/attraction.

81) Name of historic building/attraction:

82) Is the historic building wheelchair accessible?

Located on an accessible route (no steps, stairs or uneven ground) with accessible entrance (door 32" min.)

☐ Yes

☐ No

82) If there are any areas/floors open for public viewing that are not wheelchair accessible, please describe here:

83) If there are inaccessible spaces, are pictures or videos of those areas available to guests?

☐ Yes

☐ No

☐ Partial

84) Is there another Historic Building at this site?

☐ Yes

☐ No

"Yes" answer here triggers an additional set of the same questions.

Amusement Rides

91) Are there accessible rides with designated wheelchair spots where guests are able to ride in their own wheelchair (power or manual)?

Wheelchair space should be at least 36" x 48" if entered from front or rear, 36" x 60" if entered from the side.

☐ Yes

☐ No

92) Please list the names of the rides that have wheelchair access.

If all rides have wheelchair access, please write "All".

93) Are there accessible rides where guests are able to transfer from their wheelchair to the seat on the ride?

☐ Yes

☐ No

94) Please list the names of the rides that can be accessed by wheelchair user but require a transfer to a regular ride seat.

If all rides can be accessed by transfer, please write "All".

Boats and Piers

95) Is there a wheelchair accessible path to the pier?

No steps, stairs or uneven ground.

☐ Yes

☐ No

96) Is the pier wheelchair accessible?

Minimum 60" wide.

☐ Yes

☐ No

97) Is there a wheelchair accessible gangway/ramp to board a boat?

☐ Yes

☐ No

98) Does the boat have a wheelchair accessible bathroom?

☐ Yes

☐ No

99) If some vessels are not wheelchair accessible, please list the wheelchair accessible ones here.

Gym/Fitness Facility

100) Is the gym/fitness center wheelchair accessible?

Located on an accessible route with accessible entrance (door 32" min.) and room inside to maneuver (36" aisles and 60" turning space)

☐ Yes

☐ No

101) Does the gym/fitness center have at least one type of equipment that wheelchair users can use while sitting in their wheelchair?

Types may include free weights, resistance bands, weight lifting machines with removable benches, etc.

☐ Yes

☐ No

Lodging

Reservations/Customer Service

102) Does the venue have adapted guest room(s) for guests with disabilities?

☐ Yes

☐ No

103) Will staff provide orientation to public areas, hotel rooms, emergency exits, etc. for guests with vision loss?

Staff will walk through the venue with the guest to familiarize them with the facility. This helps those with vision loss independently navigate the facility later on.

☐ Yes

☐ No

104) Are guests with disabilities flagged in the reservation system so staff are aware of their stay in case of emergency?

☐ Yes

☐ No

105) Do any of your rooms accommodate guests with allergies/Multiple Chemical Sensitivity (MCS)?

☐ Yes

☐ No

Room Information

106) Which of the following types of adapted rooms do you have? Please check all the apply:

☐ Rooms for guests with hearing loss (with visual door bell and emergency alarm)

☐ Wheelchair accessible suites

☐ Wheelchair accessible room(s) with 1 bed

☐ Wheelchair accessible room(s) with 2 beds

☐ Wheelchair accessible room(s) with roll-in or transfer shower

107) Please indicate which of the following features are present in the wheelchair accessible rooms.

☐ Lever door handles (not knobs)

☐ Low peephole

☐ 36" min. path to all in-room elements

☐ At least one side of the bed has a 36" space to maneuver

☐ Some or all of the rooms have windows that open

☐ Some or all of the rooms are near the lobby or elevator

☐ Bed height is not more than 23" max

☐ Bed with an open frame to allow for use of a transfer lift

108) In-room controls/amenities (door locks, thermostat, power outlets, light switches, closet rod & hangers, towels) are within reach range (15" - 48" max.)

☐ Yes

☐ No

☐ Partial

109) Please indicate which of the following features are present in the accessible guest bathroom?

☐ Clear floor space that is at least 60" in diameter (allows 360-degree turn)

☐ Grab bars next to and behind the toilet

☐ Sink/counter is open underneath with knee clearance at least 27" high

☐ Towels are within reach

☐ Mirror visible from seated position.(bottom edge no higher than 40" max.)

☐ Hand-held, adjustable height shower head

☐ Permanent foldable bench within reach of shower head/controls

114) Which of the following assistive equipment/amenities are available for use in guest rooms?

Please check all that apply.

☐ Toilet riser

☐ Portable shower bench (***See photo below.***)

☐ Step stool

☐ Mini refrigerator

☐ Roll-away bed

☐ All-in-one kit for deaf/hard of hearing guests (with communication and alerting devices)

☐ Strobe smoke detector

☐ Visual alert phone (flashes when ringing)



Spa

115) Is the Spa wheelchair accessible?

Located on an accessible route (no steps, stairs or uneven ground) with accessible entrance (door 32" min.)

- ☐ Yes
- ☐ No
- ☐ Partial (some parts of the spa are not wheelchair accessible)

119) Is there at least one accessible massage/treatment room?

Accessible room with adjustable height massage/treatment tables to enable wheelchair transfer

- ☐ Yes
- ☐ No

Picnic Area

116) Is there a wheelchair accessible picnic area?

Level area on wheelchair accessible route

- ☐ Yes
- ☐ No

117) If Yes, is there at least one table that has an accessible space at the end to pull up to in a wheelchair?

See photo below.

- ☐ Yes
- ☐ No



Walking Trails

118) Do any walking trails have a stable, even surface (asphalt, concrete, fine gravel, packed earth) with no steps or steep slopes?

- ☐ Yes

☐ No

119) Is there seating along one or more of the trails?

☐ Yes

☐ No

Beach

120) Is there a beach mat, boardwalk or other solid surface to allow for wheelchair access along or across the beach?

☐ Yes

☐ No

121) Does the beach mat or boardwalk extend the length of the beach to provide water access?

☐ Yes

☐ No

122) Are there manual and/or powered accessible beach wheelchairs available for use or rent on the beach?

☐ Yes

☐ No

Dressing/Locker Rooms (Beaches, Spas, Gyms)

123) Which of the following accessible amenities are present in the dressing/locker room(s)?

☐ Low lockers that can be accessed by someone in a wheelchair or of short stature?

☐ Accessible dressing bench (against a wall for back support)

☐ Roll-in or transfer style shower stall with fold-down/fixed bench

☐ Hand-held adjustable height shower head

Swimming Pool

127) Which of the following types of assistive equipment are available for use?

☐ Self-operable pool lift installed in at least one swimming pool

Pool lifts are chairs that lower and raise a person with reduced mobility into and out of the pool. See photo below.

☐ Ramp into pool

☐ Zero entry (slight slope into pool – like a beach)

☐ Transfer wall/transfer system

☐ Aquatic wheelchair to use on ramp/zero entry

Ski Slopes, Tubing Hills and Other Winter Sports & Activities

129) Are there any lessons specifically designed for visitors with disabilities?

☐ Yes

☐ No

130) If Yes, what types of lessons do you offer?

Select all that apply.

☐ Skiing

☐ Sit-Skiing

☐ Snowboarding

☐ Nordic (Cross country) Skiing

☐ Tubing

131) Can a guest rent adaptive equipment without a lesson?

☐ Yes

☐ No

132) Which types of adaptive equipment can be rented?

Select all that apply.

☐ Adaptive skis

☐ Adaptive snowboard

☐ Blind skiing equipment (beepers, headsets, blind skier/guide bibs)

☐ Other - Write In: _____

Performance Space

133) Name of Performance Space

134) Does this performance space have wheelchair accessible seating available?
Spaces for a guest to remain in their wheelchair or scooter.

☐ Yes

☐ No

135) Are there companion seats, either fixed or moveable, next to the wheelchair space?

☐ Yes

☐ No

136) Is audio description available for performance(s) and/or film(s)?

☐ Yes

☐ No

☐ Partial

139) Does the venue have an assistive listening system (ALS)?

An ALS is an induction loop, infrared light or radio frequency system that may be used with a receiver (headset/neck loop) provided by the property or guest's own hearing aid/cochlear implant with t-coil

☐ Yes

☐ No

140) Is there another Performance Space at this site?

☐ Yes

☐ No

"Yes" answer here triggers an additional set of the same questions.

Gambling/Gaming Facilities

148) Which of the following features are available at the gambling facility?

Select all that apply.

☐ Cashier cage with a wheelchair accessible counter/section (36" high max.)

☐ Chairs/seating available throughout the venue

☐ Smoke-free zone

☐ Wheelchair accessible slot machines (*no fixed seat with controls 48" high max.*)

☐ Wheelchair accessible blackjack table

****WC Accessible tables are 34" high max. x 30" wide x 19" deep with 27" knee clearance and located on a wheelchair accessible route***

☐ Wheelchair accessible poker table

() Wheelchair accessible craps table

() Other/additional tables or games that are wheelchair accessible. Please list:

Thank You!

Thank you for participating in this survey! With this information, visitors with disabilities and their families can better prepare themselves for their time at your venue.

Should you have any questions, please don't hesitate to contact _____