HOUSTON AIRPORTS

ACCESSIBILITY BEST PRACTICES

Frank Ciaccio, MPA

Division Manager- Safety & Emergency Management

Accessibility Best Practices

Three Major Categories

1. Technology
2. Services and Programs
3. Training

ADA Coord and Emergency Ops Center

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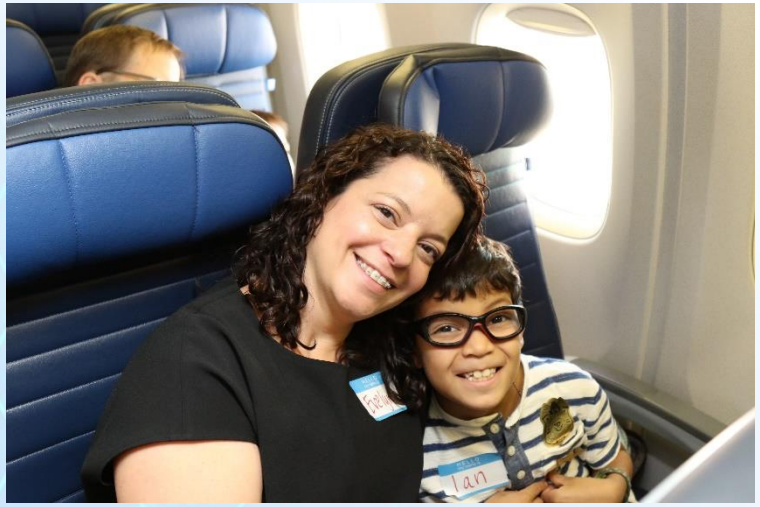
Wings for All



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Accommodating Passengers with Disabilities

http://www.aci.aero/Global-Training

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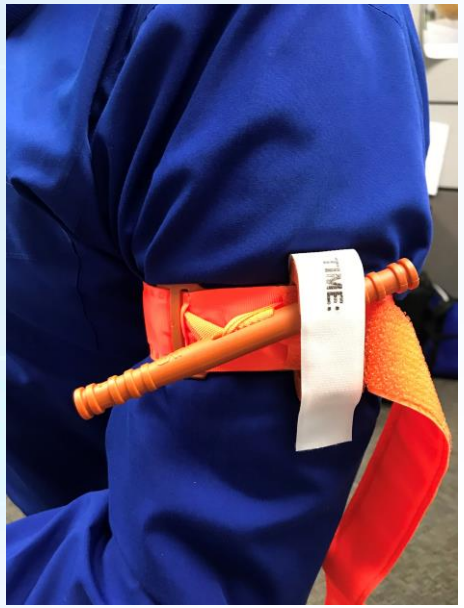
Emergency Response

STOP THE BLEED®

SAVE A LIFE



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