



Universal Access in Aviation 2022

General Information

Dates: October 25-27, 2022

Location: Skyview 8 (American Airlines' HQ), Fort Worth, TX

Lodging/Discounted Room Block: [Marriott DFW Airport South](#)

For more information and to register, visit the [ODO website](#)

Main Contact: Katy O'Reilly
KatyO@opendoorsnfp.org
773-388-8839

Agenda

Tuesday, October 25

5:00pm – 7:00pm **Registration & Welcome Cocktail Reception**
Location: Marriott DFW Airport South

Wednesday, October 26

8:00 – 9:00am **Registration/Breakfast**

9:00 – 9:20am **Welcome and Introductions**

9:20 – 10:40am **General Session I: Regulatory Updates**

10:40 – 11:00am **Refreshment Break**

11:00 am – 12:30pm **General Session II: How Cooperation Between Airports,
Airlines, and Service Providers Benefits the Travel
Experience - Roundtable**

12:30 – 1:45pm **Luncheon**

1:45 – 3:00pm **General Session III: Creating an Inclusive Culture in
Airports and Airlines**

3:00 – 3:20pm **Refreshment Break**

3:20 – 5:00pm **General Session IV: Innovative Solutions in Aviation**

5:00 – 6:00 pm **Networking Cocktail Reception**
Location: American Airlines CR Smith Museum

Thursday, October 27

8:00 – 9:00am	Registration/Breakfast
9:00 – 9:10am	Welcome
9:10 - 10:25am	General Session V: Measuring and Improving Customer Satisfaction
10:25 – 10:45am	Refreshment Break
10:45am – 12:00pm	General Session VI: New Amenities and Technologies
12:00 – 1:30pm	Luncheon
1:30 – 3:00 pm	General Session VII: Collaborating with the Disability Community - Roundtable