Universal Access in Aviation 2022

General Information
Dates: October 25-27, 2022
Location: Skyview 8 (American Airlines’ HQ), Fort Worth, TX
Lodging/Discounted Room Block: Marriott DFW Airport South
For more information and to register, visit the ODO website
Main Contact: Katy O’Reilly
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Agenda

Tuesday, October 25
5:00pm – 7:00pm  Registration & Welcome Cocktail Reception
    Location: Marriott DFW Airport South

Wednesday, October 26
8:00 – 9:00am  Registration/Breakfast
9:00 – 9:20am  Welcome and Introductions
9:20 – 10:40am  General Session I: Regulatory Updates
10:40 – 11:00am  Refreshment Break
11:00 am – 12:30pm  General Session II: How Cooperation Between Airports, Airlines, and Service Providers Benefits the Travel Experience - Roundtable
12:30 – 1:45pm  Luncheon
1:45 – 3:00pm  General Session III: Creating an Inclusive Culture in Airports and Airlines
3:00 – 3:20pm  Refreshment Break
3:20 – 5:00pm  General Session IV: Innovative Solutions in Aviation
5:00 – 6:00 pm  Networking Cocktail Reception
    Location: American Airlines CR Smith Museum
Thursday, October 27

8:00 – 9:00am  Registration/Breakfast
9:00 – 9:10am  Welcome
9:10 - 10:25am  General Session V: Measuring and Improving Customer Satisfaction
10:25 – 10:45am  Refreshment Break
10:45am – 12:00pm  General Session VI: New Amenities and Technologies
12:00 – 1:30pm  Luncheon
1:30 – 3:00 pm  General Session VII: Collaborating with the Disability Community - Roundtable