Passengers with Disabilities: Regulations and Standards

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Minneapolis 28 August, 2018
Persons with disabilities: the facts

WHO* estimates that there are around 1 billion people with disabilities of various types and degrees

== > This is approximately 15% of the world’s population

== > This number is expected to increase

More passengers with disabilities will fly

States are increasingly looking to regulate aviation on persons with disabilities travelling by air

World Report on Disability 2011
Why airline industry cares?

3.78 billion passengers
52.7 million tons of cargo.

Aviation creates value and supports jobs for 63 million people.

Aviation plays a unique role in connecting business to markets, uniting family and friends, bringing people together to solve problems, build understanding and develop global insights.

Aviation is the business of freedom
International Policy: UN CRPD

CRPD and Optional Protocol Signatures and Ratifications

- Not Signed
- Signed Convention
- Signed Convention & Protocol
- Ratified Convention
- Ratified Convention & Protocol

180 signatories to the Convention
92 signatories to the Optional Protocol
175 ratifications/accessions to the Convention
92 ratifications/accessions to both the Convention and the Optional Protocol

Note: Signatures include countries or regional integration organisations that have signed the Convention and its Optional Protocol, some of which may now also have ratified. The European Union. A regional integration organisation, e.g. State party to the Convention, is shown by means of a frame around the area of its name. Non-member states of the United Nations, are State parties to the Convention.
“Persons with disabilities” or “disability” are mentioned in the 2030 Agenda for Sustainable Development
Sustainable Development Goals

SDG 11.2 providing access to safe, affordable, accessible and sustainable transport systems for all, improving road safety, notably by expanding public transport, with special attention to the needs of those in vulnerable situations, women, children, persons with disabilities and older persons.
Transportation Regulations
IATA Passenger Agency Conference
Resolution 700

- Standardize the conditions of travel of passengers with Reduced Mobility (PRM)
- Defines PRMs
- Defines conditions of acceptance
- Is complemented by IATA Recommended Practices
How IATA can help

- Enhance cooperation and coordination with disability associations to ensure practical implementation of international legal frameworks
- Promote inclusiveness and universal accessibility in aviation
- Integrate cross-cutting issues related to passengers with disabilities
- Develop principles and best practice
- Raise awareness
THANK YOU