Passenger Assistance
With AvTech Connect
About AvTech

Company launched in 2012
Operating in over 40 airports
Working with 100+ Worldwide leading airlines
5K+ devices in service by 12K+ employees
<table>
<thead>
<tr>
<th>System Facts</th>
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<tbody>
<tr>
<td>39,779,803</td>
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<td>36,805,963</td>
</tr>
<tr>
<td>5,473,831</td>
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<tr>
<td>45,983</td>
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<td>30,000+</td>
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Battle-Tested and Trusted

Prospect
AIRPORT SERVICES, INC

ABM
Building Value

Welcome
AIRPORT SERVICES

American Airlines

United Ground
Express

United Airlines

envoy

FINAVIA

DAS
Direct Airline Services

BAC

Falck

AvTech
SSR/PRM App Overview

**Intuitive**
Complex dispatching workflows utilize both an HTML5 dispatch console and mobile devices

**Efficient**
Passenger info is received, service requests are auto-generated

**Immediate**
Flight gates and times are updated continuously from direct feeds
Beacons Overview

**Precision**
Active and instant
Streamline communication and scheduling with employees

**Intelligence**
Effortless tracking
Track location of tablets to reduce service delays, assign employees judiciously, and eliminate barcode scanning

**Insight**
Invaluable statistics
Observe passenger flow, employee positions, and other business analytics
Take a closer look at efficient operations
Auto-Assign

Dispatcher turns on auto assign. The program assigns all available agents to passengers needing assistance.
Auto-Assign

Agent receives assignment with passenger info and location.
Auto-Assign

Agent assists passenger according to their needs and brings them to the known location.
Beacons track the device every step of the way to keep dispatchers informed.
Beacons

Dispatchers see each time an agent passes by a beacon, and how long it has been since the employee was at a certain location.
New Assignment

Passenger arrives at their destination, and employee finishes the call. Agent is ready for a new assignment.
Self-Assign

An Agent that isn’t auto-assigned can view all open requests and assign himself to a passenger.
Timely Workflow

Agents efficiently continue to service passengers with AvTech’s app.
Learn More
For more information about our SSR/PRM app or to learn about our Cabin Cleaning and Baggage apps, contact AvTech today!
Thank You!

Contact Us

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