The Future of Mobility: working effectively with mobile devices
Technology continues to change the way we live
We use technology to improve the customer experience

- Planning
- Day of Travel
- Inflight
- Post Travel
The Evolution of Location and Navigation
Indoor Mobile Maps
Let’s look at how this technology can be leveraged in other areas; access for example...
We wanted to take a technological approach to access

**OVER 200K**
Avg. planned request per month

- Transparency
- Efficiency
- Scalability
Wheelchair dispatch prototype

- Leverages existing platforms
- Automated, Intelligent Dispatch
- Scalable cloud based solution

1. **Dispatch Intelligence**
2. **Location Platform**
   - GPS, Cellular, Bluetooth
3. **Mapping Platform**
   - Locus Labs
Service Request Interface

Make it easy to receive service

Provide transparency to customers
Service Provider Interface

Faster training and lower barrier to entry

An effective interface to communicate
Operations Admin Interface

Overview of the operation

High level of detail to support intervention and audit
It's all starting to…

fly the friendly skies