

A person in a wheelchair is seen from behind, sitting on a wheelchair and holding a suitcase. They are standing in front of a large window that looks out onto an airport tarmac where an airplane is visible. The scene is dimly lit, suggesting an indoor setting like a gate or terminal.

Passengers with Disabilities: Regulations and Standards

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Persons with disabilities: the facts

WHO* estimates that there are around 1 billion people with disabilities of various types and degrees

== > This is approximately 15% of the world's population

== > This number is expected to increase

More passengers with disabilities will fly

States are increasingly looking to regulate aviation on persons with disabilities travelling by air



Why airline industry cares?

3.78 billion passengers
52.7 million tons of cargo.

Aviation creates value and supports jobs for 63 million people.

Aviation plays a unique role in connecting business to markets, uniting family and friends, bringing people together to solve problems, build understanding and develop global insights.

Aviation is the business of freedom

Sustainable Development Goals



“Persons with disabilities” or “disability” are mentioned in the 2030 Agenda for Sustainable Development

Sustainable Development Goals

SDG 11.2 providing access to **safe, affordable, accessible and sustainable transport systems for all**, improving road safety, notably by expanding public transport, **with special attention to the needs of those in vulnerable situations, women, children, persons with disabilities and older persons**



Transportation Regulations



Canadian
Transportation
Agency

IATA Passenger Agency Conference

Resolution 700



- Standardize the conditions of travel of passengers with Reduced Mobility (PRM)
- Defines PRMs
- Defines conditions of acceptance
- Is complemented by IATA Recommended Practices

How IATA can help



- Enhance cooperation and coordination with disability associations to ensure practical implementation of international legal frameworks
- Promote inclusiveness and universal accessibility in aviation
- Integrate cross-cutting issues related to passengers with disabilities
- Develop principles and best practice
- Raise awareness





THANK YOU