

Universal Access in Airports

Presented by:

Open Doors Organization

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International Air Transport Association (IATA)

Tues., October 19th – Thurs., October 21st, 2010
Crowne Plaza Hotel—Downtown—Houston, Texas
www.cp downtown.com

Universal Access in Airports—created to provide an opportunity for dialogue among the various stakeholders in the aviation industry. This 2-day conference provides industry leaders with a highly informative and educational forum to interface with their counterparts and exchange ideas that address issues relating to accessibility to, in and around airports.

In a global world where the traveling public varies in its ability to move, it is important that transportation centers like airports apply the concepts of inclusive design to make travel accessible and easier for everyone. Join your peers in learning and sharing practical knowledge about best practices, standards, Air Carrier Access Act (ACAA), Americans with Disabilities Act (ADA) guidelines and legislation regarding accessibility.

Who Should Attend: Airport executives, airport facilities managers, airlines, ground transportation operators, disability services coordinators, airport planners, airport safety and standards managers, airport traffic and operations engineers, architects, concessionaires, environmental graphics designers, and transportation related government agencies.

- *Explore effective training methods and tools available for airport and airline personnel and service providers as it relates to customer service and assistance for travelers with disabilities.*
- *Discover new advancement in technology, accessible facility and website design and guidelines.*
- *Learn effective ways to minimize gaps in service from baggage claim to ground transportation.*
- *Hear testimonies and experiences of travel from people with disabilities.*
- *Examine ways to incorporate process and policy for Emergency Preparedness. Working with all stakeholders of accessible air travel to achieve a plan that puts everyone on the same page.*

For more information about the conference contact:

Open Doors Organization, 2551 N Clark Street, Suite 301

Chicago, IL 60614

Ph. 773-388-8839, Fx 413-460-5995 or info@opendoorsnfp.org



Universal Access in Airports



www.cpdowntown.com

Room Rate Only \$129/night

(Single, Double, Triple, Quad rate/night)

Early Bird Registration Open Until August 15, 2010

A reception with appetizers will be held the evening of 10/19

Breakfast and lunch will be served on 10/20 and 10/21

All meeting facilities and events will be accessible to people with disabilities but we suggest that you contact ODO for help in planning transportation and sign language interpretation.

Sponsorships are available. Please call 773-388-8839 to inquire.

Registration Information

Title: _____ First Name: _____ Last Name: _____

Preferred name on badge: _____

Mailing Address: _____

_____ Postcode: _____ State: _____

Telephone: Work (____) _____ Fax (____) _____

Email _____

Business/Organization: _____

Registration Fee

Early Bird \$129 After 8/15/10 \$149 Single Day Pass \$79

Special meal request

Payment Method (circle one) Visa MC Amex Check (enclosed)

Name on card _____ Card number _____

Signature _____

Please make checks payable to ***Open Doors Organization***

Open Doors Organization 2551 N Clark Street #301 Chicago, IL 60614 fx 413-460-5995